

How are we doing? Please rate the following:

Our phone representative:

Poor Fair Good Excellent

The quality of the work performed:

Poor Fair Good Excellent

Our employee appearance:

Poor Fair Good Excellent

Our employee attitude:

Poor Fair Good Excellent

Our concern for your home:

Poor Fair Good Excellent

Our price:

Poor Fair Good Excellent

Would you use us again?

Yes No

Would you refer us to a friend?

Yes No

May we use your name as a reference?

Yes No

Your comments:

I won't consider contacting another service company in future service needs. Your was outstanding. Enjoy Happy Holidays!

Customer Name:

Len I. Deaney

Date:

12/12

Your opinion is important to us. Please help us maintain our high standard of quality service by answering the following questions. Return it to our office and receive an instant \$5 rebate on today's service. *Please rate your satisfaction on the following:*

	Completely Satisfied	Satisfied	Unsatisfied	Completely Unsatisfied	
1. Our phone representative	1	2	3	4	Of these 4 satisfaction ratings, which one is the most important to you? <u>2</u>
2. How the work was performed	1	2	3	4	
3. Our employee appearance	1	2	3	4	
4. Our employee attitude	1	2	3	4	

Did our employee(s) protect your flooring from tools, etc.? Yes No

Did our employee(s) wear protective shoe coverings? Yes No

The total was... more than expected about right less than expected

Would you use us again? Yes No Maybe

Would you refer us to a friend? Yes No Maybe

Additional Remarks Friendly, top-notch professional service. They did the job as if they were working on their own home. I can't say

~~Do you have any recommendations as to how we can improve our service to you in the future?~~

enough about the crew that was sent to my new home. Thank You!

Customer Name: Row Moller

Date: 5/16/06

carol

From: barybev@sbcglobal.net
Sent: Tuesday, October 30 2012 3:39 PM
To: carol@thewiringwhiz.com
Subject: These guys were good!!

Hey Carol,

I'll fill out the post card for sure, but these guys were a delight. Quick, pleasant and fun to have around the house. And done in no time. I had to move a chair to let them get to a wall and when I went back to put it back I they had already done it by locating the rug marks on the floor. Cool. They were installing TV cable wire and did a couple of neat things- they plugged in my old (must be 30 years old)TV, pulled the bunny ears and flipped a switch on the TV to handle cable, and set it up. They even took a couple of crap pieces of cable wire, put connectors on the end and said to keep them as spares when we wanted to move the TVs around. Bev and I loved to have them wandering around the house. And best of all, they spoke about what a pleasure it was to work for you and Dan. No bad mouthing the boss from these guys, and that goes a long way with us. And they seemed to enjoy working with each other. Hang onto them. And personally Carol, thank you for the discount. This job was way under what I had figured. Made our day at the Dearborn household.

Barry